

WORKING WELLNESS

MARCH 2009

At home and at work, good health starts with you.

Survey Says !



In December 2008, you may have received and completed a survey that explained its purpose was to assist in evaluating Monroe County's Employee Benefit Plan.

Those survey results are in and in the coming months, via this newsletter, we will answer some of the questions that Plan participants posed when they turned in their survey.

So, be on the lookout! The question you asked could be answered!

FIRST UP!

Health Insurance Survey: Q&A

Question # 8: Please provide the information of the provider(s) that you would like to see added to the network.

- | | |
|---|------------------------------------|
| (1) Dr. Hall, Key West, Marathon, Big Pine | (4) Dr. Cullen, Marathon, Big Pine |
| (2) Dr. Ward, Key West | (5) Fishermen's, Key Largo |
| (3) Dr. Olsen, Key West, Marathon, Big Pine | |

Answer: Every effort is made to extend an invitation to every provider in Monroe County to join the network. Ultimately, it is the provider's choice to join a network or not.

- (1) Dr. Scott Hall is currently in the Key-Physician Hospital Alliance (KPHA) network.
- (2) Dr. Sharon Ward voluntarily opted out of the KPHA network effective May 1, 2008.
- (3) Dr. Robert Olson is currently in the KPHA network.
- (4) Dr. Cullen - The KPHA network is working to locate this doctor and extend an invitation to join their network.
- (5) Fishermen's, Key Largo - We are unaware of any medical facility in Key Largo called Fisherman's. However, Mariner's Hospital in Key Largo, FL and Fishermen's Hospital in Marathon, FL are both in the KPHA network, the Dimension Health network, and the Multiplan network.

Description of the different provider networks for medical coverage and how to nominate a provider can be found in the December 2007 and February 2008 back issues of our newsletters. Visit the following webpage to view the back issues of our newsletters:

http://monroecofl.virtualltownhall.net/Pages/MonroeCoFL_Benefits/Benefits%20Office%20Newsletters/

Look who's joined Dimension Health!



We are very excited to announce that effective November 15, 2008, University of Miami Hospital and their associated clinics are in the Dimension Health network!

Any clinic or physician who bills under University of Miami Hospital's tax ID number will be considered a network provider in Dimension Health.

As always, it is the patient's responsibility to find out if your provider is in the network. This should be done prior to any visit with a provider.

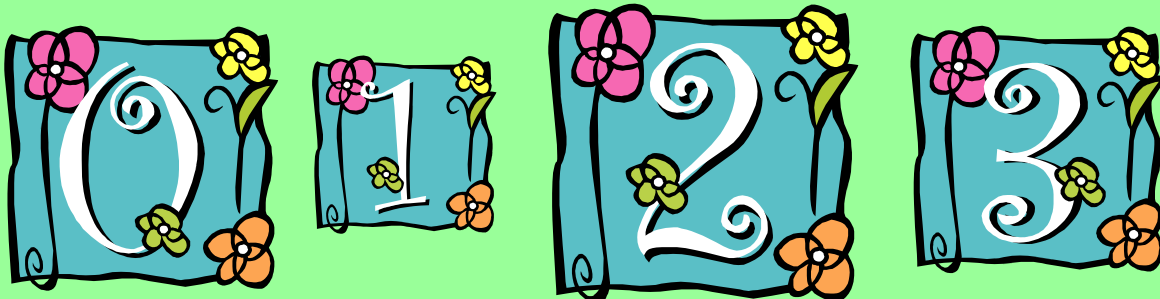
To find out if a University of Miami medical provider is in the Dimension Health network, call 1-800-483-4992 and have the following information ready:

- the full name of the provider (if physician, provide first & last name)
- the provider's specialty (cardiology, dermatology, urology, etc.)
- the location of provider (street address)

Social Security Number Collection

The Center for Medicare Services (CMS) is requiring all insurance companies to provide social security numbers for all covered individuals as part of the mandatory data sharing requirements.

We wanted you to be aware that within the next couple of months, you may receive a phone call from our office requesting the social security number(s) of your covered dependent(s).



COMP CORNER



Anti-Fraud Reward Program

The following is an excerpt from the Important Workers' Compensation Information for Florida Workers brochure produced by the State of Florida's Department of Financial Services.

Workers' compensation fraud occurs when any person knowingly and with intent to injure, defraud, or deceive any employer or employee, insurance carrier, or self-insured program files false or misleading information.

Workers' compensation fraud is a third degree felony that can result in fines, civil liability, and jail time.

Rewards of up to \$25,000 may be paid to individuals who provide information that leads to the arrest and conviction of persons committing insurance fraud.

To report suspected workers' compensation fraud, call 1-800-378-0445.